IMPROVING BOARD EFFECTIVENESS

1. Characteristics of a Highly Effective Board

• Board Composition

- a. Diversity
- b. Individual board member's attributes
- c. Director skills
- d. Knowledge of the business

Best practices

- a. Risk oversight
- b. Board engagement in strategy
- c. Oversight of CEO succession
- d. Effective working as a board with CEO and executive leadership team
- e. Board leadership succession to introduce fresh thinking
- f. Continuous development to keep up-to date with modern governance practices
- g. Board engagement with stakeholders

• Working dynamics

- a. Understanding board roles and responsibilities
- b. Board culture
- c. Board/Management relationship
- d. Quality of discussions/ Ability to priotise decisions

2. How to Measure Board Effectiveness

- External assessments
- Board annual self-evaluation
- Monitoring KPIs
- Peer reviews
- Board skills matrix

3. Steps to Improve Board Effectiveness

- Effective board leadership
- Clearly define roles and responsibilities
- Examine board structure
- Evaluate and measure progress
- Keep tract of decisions and actions
- Evaluate board composition
- Understand board culture

4. Biggest Challenges to Board Effectiveness

- o Inadequate communication
- Poor board dynamics
- o Failure to plan for shift in board leadership
- o Technology and digital transformation

5. Effective Board Meetings

• Roles and Responsibilities

- a. Executive directors
- b. Non-executive directors
- c. Individual board member
- d. The Board Chair
- e. Corporate Secretary

· Running an Effective Board Meeting

- a. Board meeting agenda
- b. Common board meeting mistakes
- c. Digitalization

• Board Meeting Procedures

- a. Notice of board meeting
- b. Quorum
- c. Dealing with motions
- d. Voting procedures

FEES

The course attracts a fee of **USD 3,200** per participant inclusive of tuition, reference materials, certificate of attendance, morning and afternoon teas/coffee/refreshments, lunch, airport pick-ups and drop-offs, site viewing and arranged networking.